

MEMORANDUM

DATE: 1/29/2020
TO: SUD and MH Contracted Providers ;County Clinics & Programs
FROM: Quality Assurance Office
SUBJECT: Technical Assistance for Quality Assurance Activities

Effective Monday, February 3, 2020, all providers will obtain Technical Assistance by way of a single access point: qata@acgov.org.

With this simplified process, your email will be filtered to and responded by the appropriate Quality Assurance(QA) staff within two(2) business days.

Technical Assistance is available to all providers (County, Community Based Organizations, Network and SUD Providers). CBO's as well as County Clinics and Programs shall designate one staff person to communicate through this access point. This person should be primarily responsible for your internal Quality Assurance activities.

For general questions, you may call QA's main phone line at 510.567.8105 or visit the ACBH QA Website: <http://www.acbhcs.org/providers/QA/QA.htm>

